



The Hashemite Kingdom of Jordan

The National Centre for Human Rights

Summary of the Achievements Report for the Year 2014

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The general objective of the report

[The introductory paragraph is set in a corrupted font in the source PDF and is only partly legible. Its legible content indicates that the report aims to present the principal achievements of the National Centre for Human Rights during 2014 in the fields of monitoring the human rights situation in the Kingdom and the receipt and handling of complaints, research and studies, the dissemination of a human rights culture through training courses, seminars, workshops and lectures, the Centre's publications and press statements, the implementation of projects, and cooperation and coordination with national, regional and international bodies and with civil society institutions, with a view to the protection and promotion of human rights in the Kingdom.]

First: In the field of the promotion and protection of human rights

In the field of verifying observance of human rights in the Kingdom and of redressing any abuses or violations thereof, (386) complaints and (149) requests for assistance were received, in addition to the handling of dozens of enquiries and requests for legal advice. The violations concerned varied in nature and covered the various rights and the various governorates: civil and political rights, economic and social rights, and the rights of the groups most vulnerable to violation.

Second: In the field of field monitoring

Within the framework of verifying, redressing and remedying violations, and as part of the monitoring tasks entrusted to the Centre and guaranteed by Articles (7/8) of the Law of the Centre, the following violations were monitored:

- Monitoring of the elections of the Jordan Teachers Association on 25/3/2014. The most prominent observations were: failure to comply with the electoral campaigning instructions, including the Association's own instructions, and with the international standards governing electoral campaigning by certain candidates in a number of polling centres, campaigning having manifestly continued, in particular through the presence of large banners on the walls and gates of schools and on the interior buildings in which polling took place in support of certain candidates; the mobilisation of school pupils generally, and their direction, supervision and at times accompaniment by school teachers (from both governmental and private schools) to engage in such campaigning, and the exploitation of pupils and teachers for the purpose of promoting candidates, notwithstanding the absence of any declared official holiday, given that the Minister of Education had directed the educational community to attend the polling stations in order to vote and to return to their places of work as usual; and a manifest contravention, in a number of polling centres, of the standards of secrecy of the polling booths, in that those centres were not screened so as to prevent the committee and the delegates from observing the voting process, which affects the freedom of the voter.
- Observation of the elections of the Student Union of the University of Jordan on 27/3/2014. The most prominent observations were: the absence of any unified mechanism as to the location and form of the polling booth, and a manifest contravention of the standards of secrecy of the polling booths, in that they were not screened so as to prevent their contents from being seen by the electoral committee and the delegates during the voting process, which affects the freedom of the voter. There were tribal gatherings in support of certain candidates of the tribes, which created a state of pressure and a form of intimidation and thereby prevented some students from entering the polling centres in order to vote, in particular female students and voters of the Islamic current. Acts of violence occurred which resulted in injuries among students — candidates, voters and supporters — university professors and university security staff, and in the breaking of glass and other damage, and sound bombs were used; this also led to the suspension of voting at the Faculty of Arts beyond its official time by approximately one hour, while the electoral campaigning was characterised by a tribal and regional dimension through chants, printed propaganda and other practices suggestive of defiance, which created an inappropriate atmosphere. The responsible authorities and the university security did not take decisive measures sufficient to address these practices, which affected the proper conduct of the elections.
- Monitoring of the elections of the clubs of the Hashemite University on 27/2/2014, in the course of which no substantive irregularities affecting the integrity and soundness of the electoral process were observed or monitored, although there were certain observations relating to organisational procedures, and the electoral administration facilitated the team in the performance of its task.

- Fact-finding to ascertain the violations relating to the Arab City for the Comprehensive Care of Persons with Disabilities.
- Monitoring of violations of women's rights in the various regions of the Kingdom; (49) villages in remote areas were visited, as set out in the following table:

Governorate	Villages
The Capital (Amman)	Umm al-Rasas · Irmeil · Al-Khashafiyah North · Al-Khashafiyah South
Madaba	Faluha · Al-Nahda · Al-Shaqiq · Al-Dhuhaybah East · Al-Dhuhaybah West
Balqa	Al-Karama · Al-Jawfa · Al-Tiwal Al-Shamali · Dirar
Zarqa	Al-Qinya · Umm Rummana · Rajm al-Shawk · the villages of Bani Hashem
Karak	Al-Lajjoun · Jarra · Ghor Fifa · Ghor al-Safi
Tafileh	Jurf al-Darawish · 'Ayma · Arhab · Arwiya
Ma'an	Abu al-'Alaq · Al-Mahatta · Al-Naqab
Aqaba	Al-Risha · Al-Rahma · Al-Quwayra · Al-Disa · Al-Qariqra
Irbid	Al-Mashari' · Al-Sheikh Hussein · Al-Mukhayba al-Tahta · 'Aqraba
Mafrq	Al-'Ayn · Al-Dijaniya · Hayyan · La'ma
Ajloun	Al-Sakhra · Al-Safina · Al-Zara'a · Al-Sakhna
Jerash	Al-Majar · Souf · Al-Hawiya · Al-Mansoura

- Visits to health institutions, trade unions and specialised associations: a number of visits were carried out, including visits to the Ministry of Health, the Private Hospitals Association and the Health Insurance Administration. Work is under way and continuing for the conduct of visits to further institutions.
- Monitoring of the poisoning incident in the town of Bawwas / Northern Ghor, which occurred on 21/4/2014, in coordination with the Ministry of Health and the Jordan Food and Drug Administration.
- Visit to the Family Reconciliation House, as part of the unannounced visits carried out by the National Centre for Human Rights, together with the preparation of the visit report and the addressing of the bodies concerned, during the months of February and March 2014.
- Visit to the small-cat nursery situated in the Tla' al-'Ali area on 23/9/2014, pursuant to a complaint received by the Centre.
- Sixteen (16) field visits were carried out to villages of the Kingdom in the north, south and centre, targeting rural women; an explanation of the Amman Declaration was presented and brochures on the subject were distributed.
- A visit was carried out to the Karak Centre for Persons with Disabilities in order to monitor the conditions of the residents, and a report thereon was submitted to H.E. the Minister of Social Development.
- Two field visits were carried out to Al-Hussein House for Children (a governmental institution affiliated to the Ministry of Social Development which cares for children of unknown parentage and foundlings) in order to monitor the children's conditions, and a report was addressed to H.E. the Minister.
- Two field visits were carried out to the Jadara Centre for Persons with Intellectual Disabilities, in the course of which the conditions of the beneficiaries of the institution were monitored; a report was prepared and addressed to the Ministry and their conditions were followed up.
- A field visit was carried out to the Juveniles House in Amman, within the framework of the project for the prevention of torture, in order to acquaint the visiting team — composed of representatives of five Arab States — with the conditions of juveniles in conflict with the law in such institutions.
- Several field visits were carried out to the Ministry of Social Development in order to obtain information on the rights of older persons.
- A field visit was carried out to the National Aid Fund in order to obtain information concerning the assistance provided to older persons.
- A field visit was carried out on 25/8/2014 to investigate the incident of the escape of 14 juveniles from the Juveniles House in Irbid; a report was accordingly prepared setting out the principal observations and recommendations, and the Ministry of Social Development was addressed in this regard.

- A field visit was carried out on 3/9/2014 to the Oxygen Centre for the Care and Rehabilitation of Children with Disabilities, in the course of which the investigation conducted was summarised in a report which was sent to the Ministry of Social Development.
- A field visit was carried out on 25/9/2014 to the Osama bin Zaid Centre for Juveniles in Rusaifa in order to investigate the case of the child Fahd A. A., who, according to his allegation, had been subjected to torture at the hands of the Criminal Investigation Department, this being within the framework of a complaint received through the Complaints Unit.
- Field visits were carried out to the Ministry of Social Development in order to review the complaints submitted to the Centre concerning the groups most vulnerable to violation, with a view to expediting their determination and settlement.
- A field visit was carried out to the Juveniles House for Boys in Amman for the purposes of monitoring and following up the work of the juvenile institutions in the Kingdom.
- A field visit was carried out to the Juveniles House for Girls (Al-Nisa') in Rusaifa in order to examine the conditions of girls in need of protection and care.
- A field visit was carried out to Al-Asyad Basic School in Rusaifa in order to investigate the incident of children being beaten by the head teacher of the school.
- Inspection and monitoring visits: these aim to examine the conditions of inmates, the manner of their treatment, the problems from which they suffer and the conditions of their detention, including the physical detention environment and the services provided, and to follow up complaints with and before the authorities concerned and to submit the recommendations liable to redress the violation and/or to improve their conditions generally. A detailed narrative report is prepared in respect of each centre. During this period those visits covered the following centres:
 - One hundred and thirty-five (135) visits were carried out to correction and rehabilitation centres, (15) centres in number, for the purpose of following up certain complaints and/or examining the conditions of inmates and the services provided to them.
 - One hundred and sixteen (116) visits were carried out to places of temporary detention in the Kingdom, (120) detention centres in number, comprising: the security centres; the places of detention affiliated to the police directorates; and the places of detention affiliated to certain security administrations (the Criminal Investigation Department, the Preventive Security Department, the Anti-Narcotics and Counterfeiting Department and the Family Protection Department).
- Field visits were carried out to Al-Bashir Hospital on 17/10/2014 and to the Jordan Medical Association on 18/10/2014 in order to ascertain the details of the assault on Dr. Mustafa Al-Maaytah.
- Ten (10) specialised fact-finding reports were prepared concerning the monitoring of a number of sit-ins and marches which took place throughout the Kingdom.

Third: In the field of disseminating a human rights culture

On the basis of paragraph 4 of Article 5 of the Law of the Centre, which provides that the Centre shall achieve its objectives through the holding of lectures, seminars and conferences relating to the objectives of the Centre and through participation in similar activities, in compliance with the provisions of the relevant legislation in force, the following was carried out in this framework:

Training courses

- A meeting was held with a representative of the Red Cross to discuss certain observations relating to correction and rehabilitation centres, dated 7/6/2012.
- A number of training workshops were carried out in cooperation with the Jordan Engineers Association with a view to disseminating a human rights culture among engineers.
- An advanced training course on the “Monitoring mechanisms in correction and rehabilitation centres” for the legal researchers of the Correction and Rehabilitation Directorate at the Ministry of Justice, Amman / headquarters of the Ministry of Justice, on 6–7/4/2014.
- Seventeen (17) training sessions were delivered with the Public Security Directorate and the Gendarmerie Forces.
- Coordination and implementation of a programme of lectures for the volunteers and the administrative staff of the National Centre for Human Rights, with a view to building the capacities of the administrative staff, the volunteers and those working on projects in the field of a human rights culture, during the months of February, March and April.
- A training session on the Convention on the Elimination of All Forms of Discrimination against Women, within a training workshop on the independence of the judiciary and the mechanisms for invoking international conventions before the national judiciary, on 28/1/2014.
- Coordination of the preparatory meeting for the discussion of the Societies Law (challenges and difficulties), in cooperation with the Ministry of Social Development, attended by twenty participants representing various associations, on Tuesday 8/4/2014.
- Implementation of a training course on “The role of national human rights institutions in the protection and promotion of human rights” for a delegation of the National Commission for Human Rights in the Sudan, 19–25/11/2014.
- Holding of a seminar on the occasion of International Human Rights Day entitled “Human rights, 365 days”, 10/12/2014.
- Training of the participants in the sixth meeting of the Regional Forum for the Middle East and North Africa Region on the monitoring of places of detention and the prevention of torture, in the Maghreb, 27–30 November 2014.
- Training of the participants in the training course entitled “The role of national institutions for human rights in the application of the standards relating to the rights of persons deprived of liberty (working mechanisms and means of their development)”, Jordan, 23–25 September 2014.
- Two training sessions for university students (Isra University and the Hashemite University) on discrimination, on the Arab Day for Human Rights, in cooperation with the Monitoring Unit and the Strategic Planning Unit, on 16/3/2014.
- Training sessions for members of the local community in cooperation with the Greater Amman Municipality, during the month of June 2014.
- A lecture on human rights on the occasion of International Human Rights Day at Amman Arab University, 14/12/2014.
- Fact-finding concerning the assault on artists at Al-Hussein Cultural Centre, 8/1/2014.
- Participation in a workshop on “The role of lawyers in the promotion and protection of human rights: the experience of French lawyers”, in relation to the review of the constitutionality of laws and the effects of pleas of unconstitutionality before the courts, 1/6/2014.
- A series of lectures for Umm al-Jawfa Preparatory School in the field of human rights during the month of April.

- A series of lectures in cooperation with the Social Programmes Department of the Greater Amman Municipality for children, during the period 14–15–16/6/2014.
- A lecture entitled “The rights, responsibilities and duties of the child” for the pupils of Amman Academy School, 9/11/2014.
- Organisation of a seminar at the Middle East University on 21/10/2014 entitled “Human rights education in the university education system”.
- Holding of a series of national seminars relating to human rights policies and training workshops with the Ministry of Education on the right to education and on how to integrate human rights concepts into school curricula.
- Awareness sessions in the schools of the governorates (Mafrq, Irbid, Balqa, Tafileh, Shobak, Wadi Musa, Ajloun, Aqaba) within the framework of the electoral reform project (“Through public participation, reform is achieved”).
- A workshop on discrimination against women at the Greater Amman Municipality for its female and male employees, 8/3/2014.
- An awareness session on the rights of women and their protection from violence at the Family Reconciliation House, during the month of February.
- Sixteen (16) awareness sessions on the rights of the child in governmental and private schools and in UNRWA schools in the governorates of the Capital, Madaba and Zarqa.
- Sixteen (16) training sessions on the rights of persons with disabilities, in cooperation and coordination with the Swedish relief organisation, in Amman, Zarqa, ‘Ain al-Basha, Salt and Na‘our.
- A workshop on the rights of persons with disabilities in relation to inheritance, attended by [the participants specified in the original].
- Awareness sessions on the health rights of the child at Queen Noor Park, Asma bint Abu Bakr Park and Abu Bakr Al-Siddiq Park, affiliated to the Greater Amman Municipality, during the months of March and April.
- Two awareness sessions on the Convention on the Elimination of All Forms of Discrimination against Women and on the Convention on the Rights of the Child for newly appointed staff, on 21/7/2017 [thus in the original].
- A training session on “Monitoring the economic, social and cultural rights of women in marginalised areas”, within the training course on “The role of national human rights institutions in the protection and promotion of human rights”, for the staff of the National Commission for Human Rights in the Sudan, 19–25/11/2014.
- Two training sessions within the training course on “The role of national human rights institutions in the protection and promotion of human rights”, for the staff of the Commission for Human Rights in Iraq, 12–16/10/2014.
- Five training workshops on “The protection of women from violence” in Aqaba, Ajloun, Madaba, Amman and Zarqa, within the 16-day campaign to combat violence against women, 25/11–10/12/2014.
- Continuous training of officers at the Training and Development Centre of the Correction and Rehabilitation Centres affiliated to the Public Security Directorate, on the rights of persons deprived of liberty, the Standard Minimum Rules for the Treatment of Prisoners and the Convention against Torture.
- Holding of a training workshop organised by the National Centre for Human Rights on “The role of national human rights institutions in the protection and promotion of human rights”, for the High Commission for Human Rights in Iraq and the Independent Human Rights Commission in the Kurdistan Region of Iraq, 12–16/10/2014.

The principal subjects addressed by the course

- Presentation of the experience of the National Centre and how it dealt with the challenges it faced during the establishment phase and the subsequent phases of its work.
- Presentation of the concept of monitoring, fact-finding and observation, and identification of the sources of information in the monitoring process; the manner of monitoring and of dealing with vulnerable groups (juveniles, older persons, persons with disabilities) who are in need of protection and care, and the principal problems from which those groups suffer, were also addressed.
- Presentation of how the rights of women are monitored, protected and promoted.

- Presentation of the working mechanism of the National Centre for Human Rights in the management of complaints, in terms of the conditions of admissibility of a complaint, its sources and the verification of its accuracy.
- Presentation of the mechanism for following up and redressing the violation, through the provision of guidance, advice and assistance to the injured party and to interested parties concerning the procedures to be followed and the authorities to be approached in order to redress the violation and remedy its effects.
- The role of national institutions in the observation of places of detention.
- The preparation of the annual report of the National Centre.
- Presentation of how a shadow report is prepared, the aim being the issuance of a shadow report meeting professional standards and consistent with the guidelines, and in cooperation with civil society.
- Presentation of the experience of the Centre in the Universal Periodic Review.
- Review of the Government's point of view concerning the Universal Periodic Review.
- Presentation of the experience of civil society institutions in the Universal Periodic Review.
- Presentation of the role of the media in speaking about human rights and defending them.
- Presentation of the lessons learned from the experience of the National Centre for Human Rights and the point of view of the media.
- Review of the importance of social networks for communication, publicity, the expression of opinion, awareness-raising and as a pressure force for change and influence.
- Review of labour rights, workers and professional trade unions.
- Review of how to communicate and network with the Government through the national human rights plan.
- Presentation of how to network with non-governmental organisations and civil society institutions; the role of the Centre in the establishment of the "Aidak Ma'i" network and in the appointment of liaison officers in the governorates was reviewed.
- Presentation of how to communicate with the groups most vulnerable to violation.
- Presentation of how to communicate with official institutions (Public Security and other institutions).
- Review of the experience of the Centre in the field of studies and research.
- Discussion of the importance of the dissemination of a human rights culture as part of the work of national institutions, and comparison of the experience of the National Centre with that of the two Iraqi national institutions.
- Review of the experience of the National Centre in the implementation of training programmes.

At the conclusion of the training workshop the parties exchanged the lessons learned from their respective experiences and agreed to sign a memorandum of understanding for cooperation between them.

Fourth: Participation of the Centre at the internal and external levels

- Participation in the observation of the elections of the Council of the Jordan Teachers Association, held on 12/4/2014; a detailed report thereon was prepared.
- Contribution to the redrafting of the document “The National Youth Strategy 2014–2018” by submitting a number of observations thereon.
- Participation in following up the case of the child Yousef Salameh, who was arrested on a charge of begging; a detailed report on the case was prepared and submitted to the authorities concerned on 17/11/2014.
- Participation in a training course entitled “The role of national institutions for human rights in the application of the standards relating to the rights of persons deprived of liberty (working mechanisms and means of their development)”, held by Penal Reform International in the period 23–25 September 2014.
- Participation in a foundational training course within the scope of the United Nations Convention against Torture of 1984, held by the Danish DIGNITY Foundation in the period 19–20 November 2014.
- Participation in a training course on the scope of the monitoring and documentation of cases of torture, held by the Danish DIGNITY Foundation in the period 11–13 December 2014.
- Participation in the regional training course implemented by the National Centre for Human Rights in cooperation with the Asia Pacific Forum and the World Organisation Against Torture on the monitoring of places of detention, Jordan, 11–16/1/2014.
- Participation in the delivery of lectures on national labour legislation and legislation relating to trafficking in persons, within the framework of the trafficking in persons project implemented by the Centre.
- Participation in the training workshop on complaints and correction centres in Tunisia.
- Participation in the training workshop for human rights teachers in India.
- Participation in the training workshop on modern interactive training methods, in the period 26–30/1/2014, organised by the International Relief and Development Organisation and the Ministry of Health.
- Participation in the workshop on the pharmaceutical good governance programme, on Monday 10/2/2014, at the invitation of the Jordan Food and Drug Administration.
- Participation in the opening of the Lessons Learned Conference (Participatory Budgeting Project — the Voice of the Jordanian Citizen), on Monday 24/2/2014, at the invitation of the Partners Centre – Jordan.
- Participation in the national forum entitled “An analysis of governmental fiscal policies: income tax and sales tax”, on Sunday 2/3/2014, organised by the Follow-up Committee of the National Campaign for the Defence of Bread and Democracy.
- Participation in the launching ceremony of the “Protection and Safety Project”, on Wednesday 5/3/2014, at the invitation of the Jordanian Women’s Solidarity Institute Society (Tadamun).
- Participation in the press conference for the launching of the regional report (Violence against women in the context of political transitions and the economic crisis in the Euro-Mediterranean region), on Tuesday 11/3/2014, at the invitation of the Euro-Mediterranean Human Rights Network.
- Participation in the workshop entitled “Estimated budgets: their preparation and how to use them as a planning and oversight instrument in respect of public expenditure”, held on 16–18/3/2014, organised by the Audit Bureau.
- Participation in the workshop entitled “Oversight of the governmental services sector”, held on 4–6/5/2014, organised by the Audit Bureau.
- Participation in the seminar for the launching of the report “Life tables for the Hashemite Kingdom of Jordan”, on Tuesday 10/6/2014, at the invitation of the Higher Population Council.
- Attendance at the opening of the first health summit forum under the slogan “Ageing and health”, on Thursday 19/6/2014, organised by the Health for All Foundation and the Greater Amman Municipality.
- Participation in the committee concerned with the review of the Child Law.
- Participation in the committee concerned with the amendment of the Penal Code.
- Participation in the development of the recommendations relating to the Elections Law and the electoral system, within the framework of the electoral reform project.

- Participation in the membership of the committee formed to review the Law on Persons with Disabilities.
- Participation in numerous local activities and conferences relating to human rights.
- Participation in the holding of a conference for the study of more than one case of the beneficiaries of the Family Reconciliation House, in the months of January, February and May, with a view to studying the cases and ascertaining the coordination of efforts among all the bodies concerned with the issues of abused women and the conditions for resolving their problems.
- Participation in the torture prevention course, distance learning phase via the internet, in the period 27/1/2014–28/2/2014.
- Participation in the workshop on planning with partners (the Protection and Safety Project) at the Landmark Hotel on 19/2/2014, organised by the International Institute for Women's Solidarity.
- Participation in the periodic meetings of the national team for the protection of the family from violence at the National Council for Family Affairs.
- Attendance at the exploratory meeting for the identification of the principal legal subjects requiring amendment, at the Jordanian Women's Union, on 3/3/2014.
- Attendance at the second session of Women's Film Week at Al-Rainbow Theatre, from 8/3/2014 to 15/3/2014.
- Participation in the launching ceremony of the Second National Report at the Landmark Hotel on 9/3/2014.
- Attendance at the consultative meeting addressing the decision recently issued by the Sharia Court of Appeal to the effect that the testimony of an unveiled woman is inadmissible, 23/3/2014.
- Participation in the workshop on the prevention of torture and the monitoring of places of detention at the Kempinski Hotel, 24/3/2014–28/3/2014.
- Participation in the first dialogue session entitled "National efforts in the protection of children", within a workshop to examine the repercussions of the Syrian refugee crisis, held under the theme "The protection of children in particular", dated 20/4/2014.
- Participation in the preparation of the Sixth National Report on the Convention on the Elimination of All Forms of Discrimination against Women, prepared by the Jordanian National Commission for Family Affairs.
- Participation in the launching ceremony of the programme for the support of women leaders, "Hai", on 23/6/2014, organised by Al-Muhaffizoun Company for Consultancy and Training.
- Participation in the workshop held on 16 and 17/6/2014 to discuss the draft Protection from Family Violence Law, organised by the National Council for Family Affairs at the Millennium Hotel.
- Participation in the meetings of the steering committee of the Jordanian Committee for Pay Equity, held during 2014.
- Participation in the workshop for the launching of two studies on "Child labour among Syrian refugees and the Jordanian host communities / with a focus on the agricultural sector and the informal sector".
- Participation in a dialogue session through the screening of a film entitled "What does administrative detention mean for abused women?", organised by the Tadamun Women's Society on 2/9/2014.
- Participation in the dialogue seminar on "The phenomenon of divorce", organised by the National Council for Family Affairs on 8/9/2014.
- Participation in the workshop on "Societal violence", organised by the National Council for Family Affairs on 15/12/2014.
- A training session on the rights of persons with disabilities was carried out, targeting the newly appointed staff of the Centre, attended by (40) participants comprising persons with disabilities, the parents of children with disabilities and representatives of the civil society organisations working in this field.
- Working papers were delivered over two days at a workshop on the rights of orphans and children born out of wedlock, in cooperation with SOS Children's Villages; the participants were the supervisors and administrators working therein.
- A working paper was delivered on the rights of the groups most vulnerable to violation in terms of the international standards, the relevant national legislation and the principal practices at the national level; the participants were the governmental coordination team hosted by the Centre.

- A working paper was delivered on civil and political rights, targeting school pupils, in the second phase, in Rusaifa and Zarqa, on 15 and 22/9/2014.
- Work continued on the follow-up of the training course on human rights for the governmental human rights coordination team (liaison officers) — the third part.
- Participation in a training course in the period 16–18/12/2014 on the rights of older persons, under the auspices of the National Council for Family Affairs.
- Participation in a seminar on juvenile justice in the period 29–30/11/2014, under the auspices of the Ministry of Justice.
- Participation in a round-table meeting on the rights of women with disabilities entitled “Raise your voice”, on 28/10/2014, under the auspices of the I Am a Human Society.
- Participation in a specialised training course on case study in the period 7–8/12/2014.
- Participation in the meeting of the Freedoms Committee of the House of Representatives on media legislation in Jordan, on 7/1/2014.
- Participation in the Dead Sea conference on the protection of education in armed conflict, 21–23/2/2014.
- Participation in the “A New Day” programme to speak about the Arab Day for Human Rights under the slogan “A homeland free from discrimination”, in the month of March 2014.
- Participation in the training course on the mechanisms for the protection of human rights, held in Geneva on 4–11/5/2014.
- Participation in a workshop for the preparation of the project “Gender-based violence – Protection 2”, on 4/9/2014.
- A meeting was held with the representatives of the Health Care Accreditation Council with a view to participating in the implementation of a project funded by USAID; a memorandum was prepared and submitted to His Excellency the Commissioner General.
- Attendance at a meeting concerning the National Strategy for Older Persons, at the invitation of the National Council for Family Affairs.
- Attendance at two meetings concerning the component of the Ministry of Social Development within the national integrity system.
- An interview was conducted with Ms. Laura of an American studies centre, referred through the governmental human rights coordinator, in order to speak about the conditions of persons with disabilities in the Kingdom; a form relating to the rights of persons with disabilities was also completed.

Fifth: Delegations received by the Centre

- Reception of a delegation of Jordanian diplomatic attachés on 21/1/2014, with a view to acquainting them with the National Centre for Human Rights.
- Reception of a group of 35 female pupils of Nuzha Comprehensive School for Girls, affiliated to UNRWA, on Wednesday 23/4/2013, with a view to acquainting them with human rights and with the role of the Centre and the tasks it performs.
- Reception of a group of 25 pupils of Prince Hassan Second Preparatory School for Boys, affiliated to UNRWA, on Monday 28/4/2014, with a view to acquainting them with human rights and with the role of the Centre and the tasks it performs.
- Reception of a group of 20 female pupils of the Rusaifa schools for girls, affiliated to UNRWA, on Tuesday 29/4/2014, with a view to acquainting them with human rights and with the role of the Centre and the tasks it performs.
- Reception of four schools for boys affiliated to UNRWA on Tuesday 20/5/2014 (Al-Hussein First Primary School, 25 pupils; Zarqa Second Preparatory School, 15 pupils; Ashrafiyeh Second Preparatory School, 16 pupils; Amman Camp Second Preparatory School, 18 pupils), with a view to acquainting them with the Centre and the activities it undertakes and to imparting to the pupils new skills in this field.
- Reception of Madaba First Primary School for Girls and Baq'a Third Primary School, affiliated to UNRWA, on Thursday 22/5/2014.
- Reception of Baq'a Second Preparatory School for Girls, affiliated to UNRWA, on Tuesday 27/5/2014, comprising 17 female pupils.
- Reception of Nuzha First and Second Preparatory Schools for Boys, affiliated to UNRWA, on Wednesday 28/5/2014.
- Reception of Suweileh Preparatory School for Boys, affiliated to UNRWA.
- Reception of Nuzha First Preparatory School for Boys and a number of primary-stage pupils, affiliated to UNRWA, on Thursday 5/6/2014.
- Reception of the parliament pupils of Wadi Al-Seer Preparatory School for Girls, affiliated to UNRWA, on Wednesday 5/11/2014.
- Reception of the pupils of Al-Hussein Camp First Preparatory School for Girls, affiliated to UNRWA, on Wednesday 19/11/2014.
- Reception of a delegation of Handicap International to discuss the project "Strengthening the role of the organisations of persons with disabilities", on Monday 14/12/2014.
- Reception of a delegation of the Regional Office for the Arab Region concerning the role of the National Centre for Human Rights in the protection and promotion of the right of women to protection from violence, on 8/7/2014.
- Reception of a delegation of Al-Thuraya Centre for Studies in order to provide information on the role of the Centre in the protection and promotion of the rights of women in participation in public life, on 14/7/2014.
- Reception of a delegation of the Arab Charter on Human Rights Committee of the League of Arab States, on 2/11/2014.
- Reception of the students of Salt Academy on 4/11/2014, within a study visit to the Centre.
- Reception of a delegation of Save the Children International on 24/12/2014.

Sixth: Exchange of information at the Arab, regional and international levels

- Holding of a training course organised by the National Centre for Human Rights on “The role of national human rights institutions in the protection and promotion of human rights”, for the members of the Iraqi Commission for Human Rights in Iraq.
- Holding of a training course organised by the National Centre for Human Rights on “The role of national human rights institutions in the protection and promotion of human rights”, for the members of the National Commission for Human Rights in the Sudan, 19–25/11/2014.

The principal subjects addressed by the two courses

- Familiarisation with the experience of the National Centre and how it dealt with the challenges it faced during the establishment phase and the subsequent phases of its work.
- Familiarisation with the concept of monitoring, fact-finding and observation and identification of the sources of information in the monitoring process; the aspect of how to monitor needs and refugee camps was addressed.
- Familiarisation with how to monitor and deal with vulnerable groups (juveniles, older persons, persons with disabilities) who are in need of protection and care, and with the principal problems from which those groups suffer.
- Familiarisation with how the rights of women are monitored, protected and promoted.
- Familiarisation with the experience of the Centre in the monitoring and mechanisms of general elections.
- Familiarisation with the role of national institutions in the monitoring of places of detention (a day was allocated to a visit to one of the correction and rehabilitation centres in Jordan).
- Familiarisation with the working mechanism of the National Centre for Human Rights in the management of complaints, in terms of the conditions of admissibility of a complaint, its sources and the verification of its accuracy.
- Familiarisation with the mechanism for following up and redressing the violation, through the provision of guidance, advice and assistance to the injured party and to interested parties concerning the procedures to be followed and the authorities to be approached in order to redress the violation and remedy its effects.
- Familiarisation with labour rights and trafficking in persons.
- Familiarisation with the role of national institutions in harmonising national legislation with the international human rights conventions.
- Familiarisation with the preparation of the annual report of the National Centre.
- Familiarisation with how a shadow report is prepared, the aim being the issuance of a shadow report meeting professional standards and consistent with the guidelines, and in cooperation with civil society.
- Familiarisation with the international mechanisms for the protection of human rights and with the Universal Periodic Review mechanism.
- Familiarisation with the reality and challenges of the right to freedom of opinion and expression and of access to information.
- Familiarisation with the role of the media in speaking about human rights and defending them.
- Familiarisation with the drawing up of public policies and their impact upon human rights.
- Familiarisation with the experience of the Centre in the field of studies and research.
- Familiarisation with the experience of the Centre in the implementation of projects; the “Protection” project was reviewed.
- Familiarisation with the role of the National Centre in the dissemination of a human rights culture and the implementation of training programmes.
- Familiarisation with governmental procedures in the field of human rights.

- Familiarisation with the experience of the Centre in communicating with official institutions, through a review of the cooperation with the Public Security Directorate and the signature of a memorandum of understanding.

At the conclusion of the training course the participants commended the experience of the Centre in the field of human rights, and the importance of the continuous exchange of expertise and experience between the National Centre for Human Rights and the national human rights commissions in both Iraq and the Sudan was emphasised.

- Preparation of a memorandum of understanding between the Centre and the Ministry of Social Development concerning the framework of work between the two institutions in relation to the rights of juveniles.

Projects implemented by the Centre during 2014

First: Implementation of the project for the promotion of electoral reform — parliamentary and municipal elections, in partnership with Ruwwad Al-Mustaqbal (Pioneers of the Future) for the Empowerment of Communities and with funding from the European Union

The general objective of the project is to support the electoral process (parliamentary or municipal) by raising the awareness and building the capacities of the public generally, and of women, young people, persons with special needs and marginalised groups and their institutions in particular, in relation to the electoral process and democratic reform, their rights and their political responsibilities and the importance of civic participation, with a view to restoring confidence between the citizen and the Government and increasing electoral participation.

- The third phase of the project for the promotion of electoral reform for the parliamentary and municipal elections was implemented as from the beginning of February; it comprises the holding of awareness workshops in a number of governmental schools situated in the least advantaged areas in the various governorates of the Kingdom. These workshops target secondary-stage school pupils, in their capacity as the builders of the future, with a view to preparing and qualifying them to enter civil and political life and to enabling them to exercise their right to vote and to stand for election, and highlighting the importance of their role as young people entitled to participate publicly in expression and reform.
- The workshops included a theatrical performance in cooperation with the Art for Human Rights team / Amnesty International. The general objective of the play is to demonstrate the role of the parliamentary student council and its role in presenting the problems of students, and to highlight the necessity of instilling a culture of awareness in the citizen in choosing the most competent candidate, whether a man or a woman, and of studying the candidate's electoral programme, which must fall within the tasks and powers of the candidate and serve the community.

Programme of the implementation of the workshops under the project

No.	Day and date	Governorate / District	Name of the school
1	Monday 8/9/2014	Ajloun ('Ain Janna)	'Ain Janna Secondary School for Boys
2	Wednesday 10/9/2014	Ajloun	Al-Sakhra Secondary School for Girls
3	Monday 15/9/2014	Zarqa (Rusaifa District)	Turr al-Nada Secondary School for Girls
4	Wednesday 17/9/2014	Zarqa – Al-Sukhna area	Al-Sukhna Secondary School for Boys
5	Monday 22/9/2014	Madaba (girls)	Khawla bint al-Azwar Secondary School for Girls
6	Wednesday 24/9/2014	Petra District / Wadi Musa	Wadi Musa Secondary School for Boys
7	Thursday 25/9/2014	Wadi Musa / Southern Badia	Wadi Musa Secondary School for Girls
8	Monday 13/10/2014	Mafraq / North-Western Badia	Al-Hamra Secondary School for Girls
9	Wednesday 15/10/2014	Irbid / Al-Koura District (girls)	Deir Abu Sa'id Secondary School for Girls
10	Monday 20/10/2014	Balqa (mixed)	King Abdullah II School of Excellence
11	Wednesday 22/10/2014	Shobak (boys)	Shobak Secondary School for Boys
12	Thursday 23/10/2014	Shobak (girls)	Shobak Secondary School for Girls
13	Monday 27/10/2014	Southern Ghor (girls)	Umm al-Hashim Secondary School for Girls
14	Wednesday 29/10/2014	Ramtha (boys)	Al-Shajara Secondary School for Boys

- Updating of the project's Facebook page with all new activities, ensuring that responses on the page are received and followed up.
- A visit by a delegate of the European Union (Gregoire Daniel) and Mr. Mohammad Al-Zyoud of Al-Rai newspaper, charged with evaluating the projects implemented by the European Union in Jordan and forming a view as to future support and priorities, with particular attention to the subject of elections.
- Submission of observations on the study of the project document for the completion phase of the "Protection" project for girls and women in Jordan, and statement of the technical and financial opinion

relating thereto; the project is implemented in partnership with CARE International and with funding from the European Union [thus in the original].

- Addressing the Ministry of Planning and submission of a concept paper for a project, for inclusion on the Ministry's funding agenda, concerning the raising of women's awareness of their rights and their economic and social empowerment.

Second: Achievements in the field of the implementation of the Karama Project — third phase, 2014

Follow-up of the implementation of the project for the improvement of the treatment and conditions of persons deprived of their liberty in Jordan, "Karama", phase 3, in cooperation with the Danish and national partners (the Ministry of Justice, the Judicial Council and Mizan).

First: Visits to correction and rehabilitation centres

- Zarqa Correction and Rehabilitation Centre, 21/11/2013.
- Muwaqqar (2) Correction and Rehabilitation Centre, 22/1/2014.
- Umm al-Lulu Correction and Rehabilitation Centre, 5/2/2014.
- West Irbid Correction and Rehabilitation Centre, 24/2/2014.
- Swaqa Correction and Rehabilitation Centre, 5/3/2014.
- Juwaideh Correction and Rehabilitation Centre (men), 23/4/2014.
- Tafileh Correction and Rehabilitation Centre, 2/6/2014.
- Aqaba Correction and Rehabilitation Centre, 4/6/2014.
- Marka Correction and Rehabilitation Centre, 23/6/2014.
- Rumaimeen Correction and Rehabilitation Centre, 10/9/2014.
- Balqa Correction and Rehabilitation Centre, 24/9/2014.
- Juwaideh Correction and Rehabilitation Centre (women), 8/10/2014.
- Muwaqqar (1) Correction and Rehabilitation Centre, 22/10/2014.
- Karak Correction and Rehabilitation Centre, 5/11/2014.
- Ma'an Correction and Rehabilitation Centre, 19/11/2014.

A training visit was carried out to Rumaimeen Correction and Rehabilitation Centre for the "Karama" national monitoring team, within the training activity held at the National Centre for Human Rights on 9/11/2014.

Second: Courses and meetings within the "Karama" project

- Implementation of a training course for the members of the "Karama" national monitoring team at the National Centre for Human Rights on 3/3/2014; the course aimed to impart familiarity with the mechanisms for documenting cases of torture and with how to prepare and write reports.
- Holding of a meeting for the members of the "Karama" national monitoring team on 25/6/2014 at the National Centre for Human Rights, with a view to discussing the first periodic report of the "Karama" national monitoring team and the replies of both the Ministry of Justice and the Public Security Directorate concerning the recommendations contained in the report, and to discussing the team's programme of visits and the visits which had not been carried out.
- Holding of a meeting of the "Karama" national monitoring team at the National Centre for Human Rights on 10/8/2014 in order to explain the evaluation mechanism to be applied to the team on 21–23/8/2014.
- Conduct of the evaluation interviews for the members of the "Karama" national monitoring team at the National Centre for Human Rights on 21–23/8/2014, in the course of which 19 out of a total of 34 members were interviewed; 15 members did not undergo the evaluation interviews.
- Holding of two meetings at the National Centre for Human Rights of the coordinating committee of the partners in the Karama project, composed of the National Centre for Human Rights, the Danish organisation for torture victims, the Ministry of Justice and Mizan organisation, on 1/9/2014 and 29/9/2014.

- Implementation of a training workshop for the members of the “Karama” national monitoring team on 8–10/11/2014; this activity aimed to train the team in the conduct of visits, in how to prepare reports and in documenting the cases of torture and the violations to which inmates are subjected. A training visit was carried out to Rumaimen Correction and Rehabilitation Centre on 9/11/2014.
- Implementation of a foundational training workshop for the induction of new members of the “Karama” national monitoring team on 11–13/11/2014, which included 14 new members from various disciplines (medical and psychological professionals, lawyers and human rights activists).
- Conduct of elections of members of the “Karama” national monitoring team to serve as members of the advisory committee for the third phase of the (Karama) project, on 18/11/2014, in the course of which a member representing the health aspect, a lawyer member and members representing gender diversity were elected, in a manner consistent with the third phase of the project, which extends from 2014 to 2016.
- Holding of a meeting with the members of the “Karama” national monitoring team at the National Centre for Human Rights on the documentation of cases of torture and violations, on 18/11/2014.
- Holding of a meeting of the advisory committee of the “Karama” project on 15/12/2014, with a view to discussing the transmission of the reports of the “Karama” national monitoring team for 2014 to the Director of Public Security, appointing a committee to edit the reports, discussing the amendment of the internal rules and of the code of conduct in the light of the new procedures for the third phase of the Karama project, and acquainting the advisory committee with the draft new procedures for the process of visits to correction and rehabilitation centres.
- Holding of a meeting at the National Centre for Human Rights between the advisory committee of the “Karama” project and the Public Security Directorate, represented by the Directorate of Correction and Rehabilitation Centres and the Transparency and Human Rights Office of the Public Security Directorate, on 17/12/2014, with a view to discussing the transmission of the reports of the “Karama” national monitoring team for 2014 to the Public Security Directorate, establishing a strategy for visits and meetings with the Public Security Directorate, and discussing the new procedures for the visits process to be followed by the team in the third phase of the (Karama) project.
- Holding of a meeting of the members of the “Karama” national monitoring team on 29/12/2014 for the conduct of the elections of the administrative committee; three members of the team were elected, as provided for in the internal rules of the monitoring team.
- Implementation of a specialised awareness workshop on the Convention against Torture and the Protocol thereto, on 7/12/2014, in Jerash Governorate.
- Implementation of a specialised awareness workshop on the Convention against Torture and the Protocol thereto, on 13/12/2014, in Madaba Governorate.
- An awareness workshop for civil society and official bodies on the Convention against Torture and the Optional Protocol to the Convention against Torture, on 22/10/2014.

Third: Implementation of the “Woman Inmate” project, funded by UN Women

Fourth: In completion of the project for the training of Jordanian lawyers, the Centre implemented a training course on human rights concepts, the independence of the judiciary and the mechanisms for invoking international conventions before the national judiciary (in cooperation with the American Bar Association and with funding from the United States Agency for International Development), in Ajloun Governorate, on 27–28/1/2014

Publications of the Centre

First: Reports

The Centre issued a number of reports during 2014, as set out below:

- Issuance of a booklet on “The rights and duties of the woman inmate”, aimed at making female inmates in the correction and rehabilitation centres in Jordan aware of their rights and duties.
- Preparation of a study on the role of Jordan in the implementation of the recommendations of the Amman Declaration Plan of Action.
- Preparation of a study on the rights of the woman inmate.
- Issuance of a human rights page (“Karama”) in cooperation with Al-Dustour newspaper, addressing various human rights subjects.
- Preparation of a policy paper on “Strengthening national efforts to reduce the phenomenon of violence against women”.
- Preparation of “The relationship between the law of armed conflict and human rights law”, delivered at the Royal Staff College on 28/5/2014.
- Completion of the study analysing the legislation requiring amendment in order to conform with the Jordanian Constitution — the legislation being required to be reviewed and amended within three years — in the course of which the aspects requiring amendment in 20 laws were identified and that legislation was sent to the House of Representatives, the Senate and the Legislation and Opinion Bureau.
- Contribution to the preparation of a draft national human rights plan and its submission to the joint national committee for the drafting of a national human rights plan.
- Preparation of a report relating to the rights of the child (the principal standards, legislation and achievements at the national level, in addition to the problems and challenges), pursuant to the directives of the Board of Trustees (the Committee on the Groups Most Vulnerable to Violation).
- Preparation of a report relating to the rights of older persons (the principal standards, legislation and achievements at the national level, in addition to the problems and challenges).
- Preparation of a report relating to the rights of persons with disabilities (the principal standards, legislation and achievements at the national level, in addition to the problems and challenges).
- Preparation of a report relating to the rights of juveniles in conflict with the law (the principal standards, legislation and achievements at the national level, in addition to the problems and challenges).
- Issuance of a brochure bearing the name of the campaign “Through public participation, reform is achieved”, setting out the importance of the role of young people and of public participation, their rights and duties, with a view to disseminating a culture based on citizenship and its effective role in society.
- Issuance of a survey study completed by the Strategic Intelligence Business Consultancy Foundation (Dr. Ma'moun Akroush), comprising an executive summary of the principal findings of the electoral process (the municipal elections).

Second: Studies and leaflets

This heading appears in the original without any content beneath it.

Third: Press statements

Paragraphs (5) and (6) of Article (5) of the Law of the Centre provide for work towards the issuance of statements, bulletins and periodic and non-periodic publications relating to human rights, and for contribution to programmes, seminars and television and radio dialogue and to the preparation of press materials. In order to achieve these objectives, the Media Office ensured the issuance of a number of statements during 2014, as set out below:

- Statement issued by the National Centre for Human Rights concerning the assault on the Jordanian citizen Judge Ra'ed Zu'aier.
- Statement issued by the National Centre for Human Rights concerning the measures of the Ministry of Education to remedy the irregularities in the General Secondary Education Certificate examinations.

- Statement issued by the National Centre for Human Rights concerning its position on the draft new Juveniles Law.
- Statement of the National Centre for Human Rights concerning developments in Ma'an.
- Statement of the National Centre for Human Rights concerning the “continuing Israeli aggression against Gaza”.
- Statement issued by the Centre on the occasion of the resumption of the implementation of death sentences in the Kingdom.

The library of the National Centre for Human Rights

Cataloguing and classification

The total number of books and publications catalogued and classified, and in respect of which the related bibliographic data were entered into the library database, amounted to (172) library materials, bringing their number by the end of 2014 to (2,960). The necessary steps were also taken for the classification of the new magnetic discs, bringing their total number to (99) magnetic discs. The table below sets out the total number of books in Arabic and English by comparison with previous years:

Books held in the library	2012	2013	2014
Number of Arabic books	1,923	2,055	2,178
Number of English books	708	737	782
Grand total	2,631	2,792	2,960

All library materials held in the library are uploaded through the library section of the Centre's website, through which any library material may be searched for by the fields: title, author, publisher and descriptors.

Periodicals

The necessary measures were taken for the cataloguing, classification, receipt and registration of Arabic and foreign printed periodicals, amounting to (287) issues of (50) periodicals in Arabic and (24) issues of (5) periodicals in English.

The electronic library

A collection of reports and books was uploaded and classified electronically, the total number of library materials available electronically amounting to (351), of which (300) are references in Arabic and (51) in English, classified by subject.

Library services

Lending

The total number of lending transactions of books and library materials lent to staff up to 2014 amounted to (125) lending transactions.

Users of the library from the local community

The library received (12) students and researchers in the field of human rights, who consulted and made use of the references available in the library; assistance was provided to them either by photocopying the references they requested or by providing them with those references electronically where available. The library was also visited by a number of persons interested and active in the field of human rights, in order to obtain the Centre's publications, studies and annual reports.