المركز الوطني لحقوق الإنسان

The National Centre for Human Rights

Key Achievements of the Centre

and the Impact Resulting from the Implementation of its Recommendations and Field Visits

2025

Disclaimer

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The report on the achievements of the National Centre for Human Rights for the year 2025 presents the tasks carried out by the monitoring commissions and directorates of the Centre pursuant to the powers vested in them under the Law of the National Centre for Human Rights No. (51) of 2006 and the amendments thereto during the year 2025. These tasks and activities constitute one of the inputs of the Twenty-Second Annual Report for the year 2025.

First: Achievements of the Protection Commission

The Protection Commission comprises the following directorates:

the Directorate of Groups Most in Need of Protection; the Directorate of Economic and Social Rights; the Directorate of Civil and Political Rights; and the Directorate of International Mechanisms.

First: The monitoring axis

Women

- Monitoring of the situation of the rights of the beneficiaries of Dar Amneh for Women at Risk in the Capital, Amman.
- Monitoring of the situation of the rights of the beneficiaries of Dar al-Mahabba, affiliated to the Princess Taghrid Institution, in the Governorate of Aqaba.
- Monitoring of the situation of the rights of the beneficiaries of Dar al-Wifaq al-Usari in the Governorate of Aqaba.
- Monitoring of the situation of the rights of the beneficiaries of Dar Karama for Victims of Trafficking in Persons in the Capital Governorate.

Children

- Monitoring of the incident of the burning of the child Mohammad at the Khalid bin al-Walid Secondary School for Boys, by carrying out monitoring visits to the school, to Al-Bashir Hospital, and to the Amman Juvenile Education and Rehabilitation Centre.
- Monitoring of the situation of children in conflict with the law in the male and female juvenile detention facilities in the Governorate of Aqaba.
- Monitoring of the situation of children in conflict with the law at the Juvenile Education and Rehabilitation Home in Madaba, twice during the year.

- Monitoring of the situation of the child beneficiaries of the SOS Children's Villages of Jordan in the Governorates of the Capital, Amman, and Aqaba.
- Monitoring of the situation of children at the Centre for the Care and Rehabilitation of Beggars in the Capital, Amman.
- Monitoring of the centres for the care and rehabilitation of female beggars in the Governorates of the Capital and Zarqa.
- Monitoring of the situation of the rights of the child beneficiaries of the Boys' Care Home in the Governorate of Madaba, twice during the year.

Persons with disabilities

- Monitoring of the situation of the rights of persons with disabilities at the Al-Sawsana Centre for Special Education in the Capital Governorate.
- Monitoring of the Dhulail Centre for the Care and Rehabilitation of Persons with Disabilities in the Governorate of Zarqa.
- Monitoring of the Abdullah bin Maktoum Mixed School for the Blind in the Governorate of the Capital, Amman.
- Monitoring of the National Centre for Autism in the Governorate of Zarqa.
- Monitoring of the Centre for Vocational Rehabilitation and Employment of Persons with Disabilities in the Governorate of Zarqa.

Older persons

- Monitoring of the situation of the rights of older persons at Dar al-Salam for the Care of the Elderly in the Capital, Amman.
- Monitoring of Dar al-Amal for the Elderly in the Capital, Amman.
- Monitoring of the Wadi al-Shita Centre for the Care of the Elderly in the Capital, Amman.
- Monitoring of the Darat Samir Shamma homes for the care of older persons in the Capital, Amman, twice during the year.
- Monitoring of Dar al-Zahra for the Elderly in the Capital, Amman.
- Monitoring of Bayt al-Ziyara for Elderly Women in Fuheis.
- Monitoring of Bayt al-'Inaya al-Insaniyya in Fuheis.
- Monitoring of the Princess Muna Centre for Elderly Women in the Governorate of Zarqa.

– Monitoring of Darat al-Birr for Older Persons in the Governorate of Irbid.

– Monitoring of Dar al-Diyafa for the Elderly in the Capital, Amman.

– Monitoring of the Wadi al-Haddada Club for the Elderly in the Capital, Amman.

The impact achieved on the basis of the recommendations of the Centre and its field monitoring visits in respect of the groups most in need of protection

Women

– The National Centre monitored the legislation governing the rights of women, and it became apparent that the Government had responded to the implementation of numerous recommendations of the Centre contained in its annual reports and in official correspondence, including the Law of the Jordanian National Commission for Women[1]. The Centre issued a letter[2] to the Jordanian National Commission for Women in which it supported the issuance of the draft law at that time, and this Law was enacted with a view to strengthening the role of the National Commission for Women in the protection and promotion of the rights of women.[3]

– The Government likewise responded to the relevant observations and recommendations[4], by issuing the regulations governing[5] the operation of the Social Development Law No. (4) of 2024[6], which are apt to promote and protect the rights of women. Thus there were issued the Requirements for the Renewal of the Licence to Practise the Profession of Social Work of 2025[7]; the Instructions on the Accreditation of Training Entities, Programmes and Trainers in the Field of the Social Work Profession of 2025[8]; and the Instructions on Transfer from One Professional Classification to Another of 2025.[9]

[1]Published in the Official Gazette No. 5993 dated 15/5/2025.

[2]Letter No. Ḥ’/704/4-1 dated 8/8/2024 was issued.

[3]This Law constitutes a marked development in this regard, and likewise a response to the recommendation of the Committee on the Elimination of Discrimination against Women to Jordan that a special law be enacted for the Commission so as to strengthen its independence.

[4]See the Twenty-First Annual Report on the State of Human Rights in the Hashemite Kingdom of Jordan for the year 2024.

[5]The regulations issued under the provisions of Articles (5/a), (8), (12/b), (13/b), (14/b), (15/b) and (26) of the Social Development Law No. (4) of 2024.

[6]Published in the Official Gazette No. (5916), page (1651), dated 24/3/2024.

[7]Issued in the Official Gazette No. 5999 dated 1/7/2025.

[8]Issued in the Official Gazette No. 5999 dated 1/7/2025.

[9]Issued in the Official Gazette No. 5999 dated 1/7/2025.

- The Centre monitored the Home for the Accommodation and Rehabilitation of Women at Risk, "Amneh", on 16/2/2025, and observed the response of the Ministry of Social Development to the implementation of its recommendations contained in its letter of communication[10] and in its annual report, namely the expansion of Dar Amneh so as to increase its capacity. Work has begun on expanding the home to raise its capacity to 40 beneficiaries, after it had been 28, with a view to limiting the temporary transfer of cases falling within the competence of the home to the emergency sections of Dar al-Wifaq al-Usari pending the availability of a place at Dar Amneh once its capacity is reached; a computer laboratory has been equipped and supplied with nine devices; and the human resources of the home have been increased.
- The Centre monitored Dar al-Wifaq al-Usari in the Governorate of Aqaba on 7/5/2025 and observed developments reflecting the protection and promotion of the rights of the beneficiaries, namely the return of 110 beneficiaries to their families together with the provision of employment opportunities for some of them; the installation of a fire alarm system; in addition to the training of staff and beneficiaries in first aid; the preparation of an emergency plan by the Civil Defence Directorate in Aqaba; the implementation of a number of projects such as food production, candle-making, agriculture and plastic greenhouses within the home; the conduct of various extracurricular activities in the home such as mosaic work, recycling, candle-making and agriculture; and the availability of reasonable accommodation arrangements for persons with mobility impairments.
- The Centre monitored Dar Karama for Victims of Trafficking in Persons, and commended the response of the Government to the implementation of its recommendation concerning the activation of the Fund for the Assistance of Victims of Trafficking in Persons and the development of the physical environment of the home. During 2024 and up to the end of 2025, seven travel tickets were purchased from the moneys of the Fund with a view to securing the safe voluntary return of victims to their countries at their own request; a financial advance was also disbursed to the Anti-Trafficking in Persons Unit for the purpose of meeting the urgent and necessary expenses provided for in the Fund Regulation No. 6 of 2023; and the number of those who benefited from the advance in 2025 was (16) victims of trafficking in persons, including presumed victims.[11]

Children

[10] Pursuant to letter No. (Ḥ’/18/387) dated 29/4/2024.

[11] Letter of the Ministry of Justice received by the National Centre, No. (5/17/b/218) dated 7/1/2026.

– The Centre monitored the legislation governing the rights of the child, and it became apparent that the Government had responded to the implementation of numerous recommendations of the Centre, including the issuance of the regulations and instructions governing[12] the operation of the Social Development Law No. (4) of 2024[13], which are apt to promote and protect the rights of the child. Thus there were issued the Regulation on Licensing the Collection of Donations No. (24) of 2025; the Instructions on the Procedures for Obtaining a Licence to Practise the Profession of Social Work of 2025[14]; the Instructions on the Requirements for the Renewal of the Licence to Practise the Profession of Social Work of 2025[15]; and the Instructions on the Accreditation of Training Entities, Programmes and Trainers in the Field of the Social Work Profession of 2025.[16]

– The Centre monitored the SOS Children's Villages Association of Jordan in the Governorate of Aqaba, and observed the implementation of its recommendations[17] concerning the increase of staff, including care-givers, a psychological specialist, coordinators of educational and community programmes, family care staff and others.

– The Centre monitored the SOS Children's Villages of Jordan in the Capital, Amman, and observed the response of the Association[18] to its recommendations by appointing a psychological specialist, referring cases where required, ensuring a sufficient number of care-givers, providing a suitable environment for children with disabilities, and training staff so as to guarantee the protection of the target groups and to meet their needs.

– The National Centre monitored the Centre for the Care and Rehabilitation of Beggars, and observed the response of the Ministry of Social Development to the recommendation of the Centre and its relocation of the Centre for the Care and Rehabilitation of Male Beggars in Madaba, and the opening of the new, fully equipped centre in Amman with effect from 1/1/2025, which addresses all the observations relating to the former building and reflects the

[12]The regulations issued under the provisions of Articles (5/a), (8), (12/b), (13/b), (14/b), (15/b) and (26) of the Social Development Law No. (4) of 2024.

[13]Published in the Official Gazette No. (5916), page (1651), dated 24/3/2024.

[14]Published in the Official Gazette No. (5999), page No. (3252), dated 1/7/2025.

[15]Published in the Official Gazette No. (5999), page No. (3257), dated 1/7/2025.

[16]Published in the Official Gazette No. (5999), page (3258), dated 1/7/2025.

[17]Report of the field monitoring visit to the SOS Children's Villages Association of Jordan in the Governorate of Aqaba, dated 4/5/2025.

[18]Pursuant to a letter issued by the SOS Children's Villages Association of Jordan, No. (sos/140/2025) dated 30/1/2025.

commitment of the Ministry to improving the care environment and protecting the rights of the groups most in need of protection.[19]

- The Centre monitored the Centre for Behaviour Modification and Rehabilitation of Children located in the Governorate of Zarqa and recorded its recommendations; it likewise received a reply from the Ministry of Social Development to its letter No. (Sh Q/3/1401) dated 23/1/2025, containing the following: addressing the Minister of Health for the secondment of another physician to the centre; the preparation of a plan for extracurricular programmes and recreational activities together with the provision of the necessary equipment; and a computer hall, in addition to physicians and psychological specialists. Agreements have also been concluded with the Ministry of Education, the Justice Centre, local associations and the Public Security Directorate for the provision of treatment, legal and awareness-raising services.

- The Centre monitored the male and female juvenile detention facilities in the Governorate of Aqaba, and observed the response of the Public Security Directorate to its recommendations contained in its monitoring and annual reports and in the official correspondence issued by it[20], which are apt to improve and develop the services provided to children in conflict with the law in detention facilities. Among the most prominent positive developments are: (a) the presence of five beds furnished with tidy, clean and comfortable bedding and covers, together with the creation of a bathing area inside the facility that respects the privacy of the juvenile; (b) an improvement in the level of care of the facility, with walls painted in psychologically restful colours and the provision of suitable ventilation and lighting.

- The Centre monitored the situation and rights of children with disabilities in education through its monitoring visit to the Abdullah bin Maktoum Mixed Secondary School for the Blind in the Marka District. The National Centre confirms the response of the Ministry of Education to a set of its recommendations, including the provision of a complaints hotline; the organisation of school transport by dedicated buses or private companies; and the implementation of training programmes for teachers covering Braille and orientation and mobility skills, in addition to general professional development programmes.

- The National Centre monitored the incident of the burning of the child Mohammad al-Humaidi at the Khalid bin al-Walid School, and the National Centre confirms the response

[19] Letter issued by the Ministry of Social Development to the National Centre for Human Rights, No. (Sh Q/3/17744) dated 21/10/2025.

[20] Letter issued by the National Centre for Human Rights to the Public Security Directorate, No. (Ḥ'/18/496) dated 2/6/2024.

of the Ministry of Education to its recommendations, namely the availability of counselling services in the school; the strengthening of a safe school environment; the training of counsellors and teachers in child protection; the application of the discipline instructions; the implementation of awareness programmes to combat violence and bullying; and the obligation upon schools to maintain first aid boxes.[21]

– The Centre addressed the Prime Ministry concerning the outcomes of the dialogue session on stray dogs, and received a reply from the Prime Ministry to its letter[22] enclosing the letter of the Ministry of Local Administration No. (R/1/46900) dated 3/12/2025, containing the following: the readiness of the Ministry and the municipalities to participate in the formulation of a comprehensive national plan in cooperation with the entities concerned and the oversight bodies; the allocation of 19 sites for the establishment of shelters, which is under implementation; the establishment of a national database; a training programme for workers on capture and care (22 workers from 4 municipalities have been trained); the use of the two electronic systems of the Ministry of Agriculture for disease surveillance and interactive reporting; and the continued management by the municipalities of waste within their boundaries.

Persons with disabilities

– The Centre monitored the response of the Government to its recommendation concerning the provision of public transport adapted for persons with disabilities. The Ministry of Transport responded by providing eight passenger buses within the "Bus Rapid Transit" project on the Amman–Madaba route, which serves persons with disabilities and older persons, these buses being adapted for use by persons with disabilities.

– The Centre monitored the Al-Sawsana Centre for Special Education and recorded a number of recommendations which it submitted to the Ministry of Education[23], namely: intensifying oversight of special education centres subject to its supervision and control; benefiting from the expertise and experience of the staff of the Ministry of Social Development in managing and supervising the file of special education centres; achieving the purpose for which competence for the supervision and licensing of educational institutions for persons with disabilities was transferred from the Ministry of Social Development to the Ministry of Education, by working towards the adoption of unified educational and academic

[21] By letter No. (39675/2/26) dated 13/8/2025.

[22] Reply of the Prime Ministry by letter No. (1/11/18/7528/2) dated 8/12/2025.

[23] Letter issued by the Centre to the Ministry of Education, No. Ḥ’/18/434 dated 22/6/2025.

programmes and curricula for special education centres in the Kingdom rather than confining itself to guidance alone, and training the staff working in those centres therein. The Centre received a reply from the Ministry of Education to its recommendations, stating that the Ministry had addressed the Directorate of Special Education Administration with a view to implementing the recommendations of the Centre.

- The Centre monitored the Centre for the Care and Rehabilitation of Male Beggars, and observed the response of the Government to its recommendation concerning the relocation of the Centre for the Care and Rehabilitation of Male Beggars from Madaba to the Capital Governorate, and the adaptation of certain facilities of the building in the Capital for persons with disabilities.

- The Centre monitored the Specialised Vocational Training Institute for the Rehabilitation and Employment of Persons with Disabilities in Zarqa on 8/12/2025. The Centre observed the improvement and development of the services provided to this group, and the response to the recommendations of the Centre contained in its earlier reports and correspondence concerning the need to provide vocational training programmes in remote areas deprived of services, through the implementation of mobile workshop programmes meeting the needs of the inhabitants of those areas. The Institute provides a number of training programmes in the town of Azraq[24], which contributes to enabling trainees to acquire practical skills consistent with the needs of the local labour market, and enhances employment opportunities and the vocational and social inclusion of this group.

- The Centre addressed the Prime Ministry concerning the outcomes of the dialogue session on stray dogs, and received a reply from the Prime Ministry to its letter[25] enclosing the letter of the Ministry of Local Administration No. (R/1/46900) dated 3/12/2025, containing the following: the readiness of the Ministry and the municipalities to participate in the formulation of a comprehensive national plan in cooperation with the entities concerned and the oversight bodies; the allocation of 19 sites for the establishment of shelters, which is under implementation; the establishment of a national database; a training programme for workers on capture and care (22 workers from 4 municipalities have been trained); the use of the two electronic systems of the Ministry of Agriculture for disease surveillance and interactive

[24]These include a beauty-care course, a course on agriculture and irrigation networks, and a course on food industries such as pickles and pastries.

[25]Reply of the Prime Ministry by letter No. (1/11/18/7528/2) dated 8/12/2025.

reporting; and the continued management by the municipalities of waste within their boundaries.

Older persons

- The Centre monitored the legislation governing the rights of older persons, and it became apparent to the Centre that the Government had responded to the relevant observations and recommendations[26], namely by issuing the regulations governing[27] the operation of the Social Development Law No. (4) of 2024[28], which are apt to promote and protect the rights of older persons. Thus there were issued the Regulation on Licensing the Collection of Donations No. 24 of 2025; the Instructions on the Procedures for Obtaining a Licence to Practise the Profession of Social Work of 2025[29]; the Requirements for the Renewal of the Licence to Practise the Profession of Social Work of 2025[30]; the Instructions on the Accreditation of Training Entities, Programmes and Trainers in the Field of the Social Work Profession of 2025[31]; and the Instructions on Transfer from One Professional Classification to Another of 2025.[32]

- In response to the recommendation of the Centre, the Greater Amman Municipality provided the Governorate of Madaba with eight passenger buses within the "Bus Rapid Transit" project on the Amman–Madaba route, a step aimed at improving public transport services and facilitating mobility, particularly for persons with disabilities and older persons, these buses being adapted and equipped in a manner ensuring ease of use by them and providing them with a safe and comfortable transport environment.

- In response to the recommendation of the Centre concerning the establishment of day clubs for older persons in the Kingdom, a cooperation agreement was signed on 22/4/2025 between the National Council for Family Affairs and the Municipality of Zarqa for the establishment of a day club for older persons in the Governorate of Zarqa, with a view to providing a safe and suitable environment in which they may spend their leisure time and engage in activities compatible with their capacities and life experience.

[26] See the Twenty-First Annual Report on the State of Human Rights in the Hashemite Kingdom of Jordan for the year 2024.

[27] The regulations issued under the provisions of Articles (5/a), (8), (12/b), (13/b), (14/b), (15/b) and (26) of the Social Development Law No. (4) of 2024.

[28] Published in the Official Gazette No. (5916), page (1651), dated 24/3/2024.

[29] Published in the Official Gazette No. (5999), page No. (3252), dated 1/7/2025.

[30] Issued in the Official Gazette No. 5999 dated 1/7/2025.

[31] Issued in the Official Gazette No. 5999 dated 1/7/2025.

[32] Issued in the Official Gazette No. 5999 dated 1/7/2025.

– The Centre monitored the Al-Amal Centre for the Elderly in the Capital, Amman[33], on 26 January 2025, and recorded during that visit a number of observations relating to compliance with the legal and regulatory standards applicable to homes for the care of the elderly, and thereafter addressed the Ministry of Social Development concerning those observations[34]. It is noteworthy that on 19 February 2025 the Minister of Social Development issued a decision permanently closing the Al-Amal Centre for the Elderly with effect from 28/2/2025.[35]

– The National Centre for Human Rights carried out a field monitoring visit to the Darat Samir Shamma Association on 9 February 2025[36], recorded its observations and addressed the Ministry of Social Development in that regard. The most prominent of these observations were: (a) the need to raise the amount paid for the purchase of services for older persons in homes for the care of the elderly, so as to cover basic costs; (b) exploring mechanisms for reducing or exempting care homes from electricity and water bills, which constitute a financial burden upon the social care sector as a whole given that it performs a humanitarian duty, by examining the possibility of signing memoranda of understanding or agreements with the Ministry; (c) completing the procedures for the assignment and licensing of the Association's bus with the Jordanian Customs Department, that bus having been purchased with a donation made by the Ministry of Social Development. The reply of the Ministry of Social Development was received by letter No. (Sh Q/3/7648) dated 11/5/2025, containing approval of an increase of (50) dinars in the amount paid for the purchase of services for older persons, bringing it to (330) dinars per month for each older person, this decision to cover all care homes operating under service-purchase agreements with the Ministry, with a view to alleviating basic costs and improving the quality of services. The Ministry indicated that the direct contractual relationship is between the association and the service provider, while affirming at the same time the continuation of its efforts to explore and adopt programmes and mechanisms encouraging the provision of financial, moral, psychological, social and legal support to the sector of homes for the care of the elderly, within the priorities of the executive programme of the Economic Modernisation Vision, through the introduction of a

[33]Report of the field monitoring visit to the Al-Amal Centre for the Elderly in the Capital, Amman, dated 26 January 2025.

[34]Pursuant to a letter issued by the National Centre for Human Rights to the Ministry of Social Development, No. (Ḥ'/18/120) dated 3/2/2025.

[35]Pursuant to the letter of the Ministry of Social Development to the National Centre for Human Rights, No. (Sh Q/3/3823) dated 27/2/2025, providing for the permanent closure of Dar al-Amal for the Elderly with effect from 28/2/2025, at the request of the director of the home and by reason of the failure to regularise its situation within the period granted to it, and for the withdrawal of its registration certificate.

[36]Report of the field monitoring visit to the Darat Samir Shamma Association, dated 9 February 2025.

social responsibility system pursuant to Article (4/h) of the Social Development Law No. (4) of 2024.

- The Centre monitored the Princess Muna Centre for Elderly Women in the Governorate of Zarqa on 19 February 2025, recorded its observations and communicated them to the Ministry of Social Development[37]. The reply of the Ministry of Social Development to the letter of the Centre was received by letter No. (Sh Q/3/7645) dated 11/5/2025, affirming that the observations of the Centre had been taken into consideration and that their rectification would be followed up while continuing to provide appropriate services to the beneficiaries. The Directorate of Social Development in Zarqa was instructed to inform the management of the centre of the need to address the observations concerning the general maintenance of the building; and the amount paid for the purchase of services for older persons was raised from 280 to 330 dinars per month for each older person, covering all care homes operating under agreements with the Ministry, together with encouragement to reduce operating costs in coordination with service providers. The Ministry likewise affirmed the adoption of programmes and mechanisms to support care homes with all forms of support, within the priorities of the Economic Modernisation Vision, including the introduction of a social responsibility system pursuant to Article (4/h) of the Social Development Law No. (4) of 2024.
- The Centre monitored the White Family Association — Dar al-Diyafa for the Elderly in the Capital Governorate of Amman, in the Jweideh area, on 19 March 2025, recorded its observations concerning the visit and communicated them to the Ministry of Social Development[38]. On that basis the Ministry responded to the recommendations of the Centre by following up the situation of the home and granting it a period within which to rectify the shortfall in staff and procedures, reflecting the concern of the Ministry to ensure the provision of safe and high-quality services to older persons. The reply of the Ministry of Social Development (letter No. Sh Q/3/... dated 19/5/2025) was to the following effect:
    - the return of all remaining older persons in other homes to Dar al-Diyafa on 23/4/2025 under the direct supervision of the technical and field directorate;
    - intensive daily follow-up, including morning and evening visits, to verify the readiness of the facilities, the staff and the meals;

[37] Letter of communication issued by the Centre to the Ministry of Social Development, No. (Ḥ’/18/201) dated 11/3/2025.

[38] Letter issued by the Centre to the Ministry of Social Development, No. (Ḥ’/18/249) dated 6/4/2025.

- the stability of the situation of the older persons under the new management, which works with a high degree of professionalism and continues its work until late hours, at times remaining overnight so as to ensure the smooth handover between care-givers.

– On 13 April 2025 the National Centre for Human Rights carried out a field monitoring visit to the day club for older persons at the Wadi al-Haddada Social and Cultural Centre in the Capital Governorate, and addressed the Ministry of Social Development[39] concerning a number of observations. The reply of the Ministry of Social Development to the letter of the Centre was received by letter No. (Sh Q/3/8872) dated 1/6/2025, in which the Ministry affirmed its endeavour to expand the establishment of day clubs for older persons while ensuring equitable geographical distribution and financial support for associations wishing to operate them. The Ministry indicated that it had addressed the Greater Amman Municipality with a view to studying the construction of a pedestrian crossing in front of the club so as to facilitate access for the beneficiaries, noting that the Municipality had established the club free of charge. The Ministry explained that the instructions do not require the permanent presence of nursing staff, and that the club had been supplied with the basic medical requisites for dealing with emergency cases, in coordination with the Civil Defence where necessary. The Ministry affirmed that the objective of the day clubs is to provide a supportive environment for recreational and awareness-raising activities, with quarterly reports submitted to follow up the implementation of the programmes. The Ministry further indicated that the activity supervisors are sufficient to supervise sports training without the need to appoint a specialised trainer, and affirmed the right of older persons with disabilities to access services in coordination with the Higher Council for the Rights of Persons with Disabilities so as to strengthen their inclusion.

Monitoring of economic, social and cultural rights

1. The right to development and to an adequate standard of living: (6) monitoring visits were carried out in order to ascertain on the ground the level of implementation of economic, social and cultural rights, to ensure the provision of basic services and to ensure the availability of an adequate standard of living, as follows:

– a field visit to the Middle Jordan Valley area to monitor the effect of climate change upon the agricultural sector and its impact upon the standard of living;

– a field visit to the new Kufranja Dam / Governorate of Ajloun;

[39] Letter issued by the Centre to the Ministry of Social Development, No. (Ḥ'/18/328) dated 29/4/2025.

- a field visit to the Jordan Petroleum Refinery to assess the developmental impact of industrial activities;
- fact-finding in relation to the incident of the interruption and delay of the water supply in the Governorate of Jerash;
- fact-finding in relation to allegations of the pollution of the Zarqa River by toxic phosphate waste;
- fact-finding in relation to the incident of the demolition of houses in the refugee camps.

2. The right to work: (2) monitoring visits were carried out, as follows:

- a field visit to the Saudi-Jordanian Company for Industrial Development, "Jordinia";
- a field visit to the Dafaf al-Nahrain Company for Food Industries and Juices (DNC).

3. The right to education: (5) monitoring visits were carried out to mixed secondary and basic schools, in order to ascertain the reality of these schools in terms of the level of services and care available in them, and to determine the extent of their readiness to fulfil the intended educational mission, as follows:

- a field visit to the Rajib Comprehensive Secondary School for Girls / Governorate of Ajloun;
- a field visit to the Martyr Mansour Kreishan Basic School for Boys / Capital Governorate;
- a field visit to the Shajarat al-Durr Mixed Basic School / Capital Governorate;
- fact-finding in the case of the child Mohammad al-Humaidi at the Khalid bin al-Walid School;
- fact-finding in relation to the incident of the suffocation of pupils at the Saad bin Abi Ubada School / Capital Governorate.

4. The right to health: (7) monitoring visits were carried out to hospitals and to comprehensive, primary and subsidiary health centres, in addition to monitoring the state of the right to health, as follows:

- a field visit to the Aqaba Comprehensive Health Centre / Governorate of Aqaba;
- a field visit to the Karama Primary Health Centre / Governorate of Aqaba;
- a field visit to the North Madaba Health Centre / Governorate of Madaba;
- a field visit to the Jubeiha Comprehensive Health Centre / Governorate of Amman;
- a field visit to the Lubban Primary Health Centre / Governorate of Amman;

– a field visit to the National Centre for the Treatment and Rehabilitation of Addicts;

– a field visit to the "Karama" Psychiatric Rehabilitation Department affiliated to the National Centre for Mental Health.

5. The right to a sound environment: (5) monitoring visits were carried out, in order to diagnose the environmental situation and to identify the challenges and obstacles preventing the enjoyment of a safe, clean and healthy environment, as follows:

– a field visit to the solid waste landfill in the Middle Jordan Valley area;

– a field visit to the Fayha area / Governorate of Zarqa, to assess the environmental impact in the area;

– a field visit to the Jordan Petroleum Refinery to assess the environmental impact of industrial activities;

– a field visit to the Governorate of Jerash, in order to ascertain the reality of the water crisis in the Governorate arising from the interruption and delay of the water supply;

– fact-finding in relation to the incident of environmental pollution at the site of the former Pepsi pond in the Russeifa area / Governorate of Zarqa.

The impact achieved on the basis of the recommendations of the Centre and its field monitoring visits in respect of economic, social and cultural rights

– Within the framework of following up the observations and recommendations relating to the right to work — in terms of the situation of workers and the extent of their enjoyment of their labour rights, in addition to the extent to which a suitable working environment is provided for them — the National Centre held a meeting with the officials concerned at the Ministry of Labour to discuss the mechanisms for following up the implementation of the recommendations of the Annual Report for 2024, the substance of which focused upon strengthening the implementation of the right to work, particularly for the most vulnerable groups, on the basis of monitoring work, complaints and legislative follow-up. The National Centre identified three principal priorities, namely: ensuring the employment of persons with disabilities in accordance with national legislation; the establishment of an effective system for monitoring child labour; and improving working conditions in the agricultural sector, particularly for female workers. The meeting concluded that a clear executive action plan supported by measurement indicators must be adopted, guaranteeing the follow-up of recommendations and strengthening institutional coordination among the entities concerned, so as to achieve a practical and sustainable impact upon the protection of workers' rights.

- Within the framework of following up the observations and recommendations relating to the state of hospitals and of comprehensive and primary health centres — in terms of the health, curative and preventive services provided to citizens — and of ascertaining the improvement measures led by the Ministry of Health in hospitals and comprehensive health centres, the National Centre held a number of meetings with the officials concerned at the Ministry of Health to discuss the mechanisms for following up the implementation of the recommendations of the Annual Report for 2024. The outcomes of those meetings consisted in focusing upon the priority recommendations and working towards their implementation within an action plan for 2026 containing clear performance indicators for each recommendation. The priorities include the following: (a) addressing the challenges relating to infrastructure, medical staff, equipment and the provision of medicines; (b) taking the measures necessary for the purposes of attaining universal health coverage; (c) institutionalising the electronic linkage process and expanding it; (d) expanding the national immunisation programme and providing the necessary vaccines; (e) activating and applying the National Strategy for Tobacco and Smoking Control; (f) raising the competence of medical and nursing staff in dealing with persons with disabilities; (g) providing environmental facilities for persons with disabilities and older persons; (h) formulating public policies for the expansion of healthy food industries directed at persons with chronic diseases; (i) activating the application of the objectives of the National Action Plan for Mental Health and Addiction.
- In the same context, (7) official letters were addressed to the Ministry of Health containing the outcomes of the monitoring visits carried out during 2025 to a number of comprehensive and primary health centres in the governorates of the Southern Region (Governorate of Aqaba) and of the Central Region (Governorate of Amman and Governorate of Madaba). A reply was received from the Ministry of Health to the letters of the National Centre, containing a set of measures taken by the Ministry within the human and material resources available to it, with a view to raising the level of the health, curative and preventive services provided to citizens. The most prominent of these, according to the replies received by the Centre from the Ministry of Health, are as follows:
    - Immediate follow-up was undertaken in respect of the outcomes of the field visit to the "Karama" Psychiatric Rehabilitation Department affiliated to the National Centre for Mental Health, and work on certain rapid observations has been completed, namely: (1) the distribution of cold-water coolers with their filters in the patients' accommodation areas and the dining hall, as well as in the outpatient clinics; (2) joint committees from

the Directorate of Buildings and Maintenance and the Directorate of Hotel Services, including specialised engineers, visited the site, and following inspection of the cooking equipment in the main kitchen it was decided to rehabilitate and expand it and to supply it with new equipment, and the initial cost of issuing a tender for the supply of all that is required for this purpose has been determined; (3) a maintenance and rehabilitation tender for the exterior of the building has been issued, comprising the creation of a sunning yard for the patients of the third department, the reconstruction and rehabilitation of an external retaining wall around the perimeter of the building, an emergency exit suited to the patients, the repainting of the patients' rooms, the rehabilitation of the internal walls and the tiling of all corridors, together with any new maintenance works arising; the work is still in progress and under implementation; (4) the installation of the fire alarm and extinguishing systems and of the emergency lights in the facilities of the department and the patients' rooms has been completed; (5) the department has been supplied with the necessary furniture by the Directorate of Supply, and work is under way to provide the other necessary requirements such as footwear and clothing, under close follow-up by the administrations responsible therefor; (6) the number of cameras connected to the internal and external surveillance system has been increased by (42) cameras, and work is under way to increase the number of air-conditioning units in the provisions stores so as to ensure that work proceeds in the best manner, following physical inspection by a specialised engineer.

- The committee concerned with following up the monitoring reports of the National Centre at the Ministry of Health inspected the Lubban Primary Health Centre, and work is under way to lease an alternative building of suitable size, which would allow the provision and creation of clinics and a laboratory, the provision of the necessary requirements, and the provision of facilities for older persons and persons with disabilities, given that the present building is old and has been leased for a long period and that the necessary modifications cannot be made to it. It is noted that a plot of land has been donated by the decentralisation council member for the area, and that an amount has been allocated for the conduct of the studies necessary for the construction of the new centre. The Ministry is likewise working within an established plan and strategy to link all sites affiliated to the Ministry of Health to the "Hakeem" electronic linkage programme before the end of 2026; in addition, the health centre will be supplied with the necessary medical and service staff, while the health centre has been supplied with medical materials, medicines and requisites within the resources available, in accordance with the rules and protocols followed at the Ministry.

– Within the framework of following up the recommendations of the Centre relating to the outcomes of the monitoring visit to the Middle Jordan Valley area, the National Centre addressed both the Ministry of Environment and the Ministry of Agriculture, and received certain replies, including that the Ministry of Agriculture, following the review by the members of the Committee on Initiatives and Studies at the Ministry of the outcomes of the monitoring visit, had adopted all the observations contained therein.

– The Prime Minister was likewise addressed with the observations and recommendations resulting from the monitoring visit to the Governorate of Jerash, undertaken in order to ascertain the reality of the water crisis; the National Centre received a reply to the effect that the Ministry of Water and Irrigation had been addressed with a view to stating its view on the letter of the Centre.

– With the aim of assessing the extent of the response of government entities to the recommendations previously submitted by the Centre, and of monitoring the developments and field improvements that had occurred at the site of the former Pepsi pond, the subsequent visit to the site showed that the government entities had responded to certain observations contained in the reports and earlier correspondence of the National Centre and had acted upon them, the Greater Amman Municipality having addressed the Municipality of Russeifa and requested it to take the measures necessary in respect of those observations. The Greater Amman Municipality likewise addressed the Public Security Directorate, referring to certain challenges requiring the cooperation of the Directorate in order to halt the continuing tampering and vandalism by some citizens, which adversely affects the sustainability of the projects and facilities and requires the permanent provision of personnel by the Public Security Directorate given the sensitivity of the site. The Centre also addressed the Ministry of Local Administration in that regard, which in turn addressed the Municipality of Russeifa with a view to conducting a campaign to remove rubble and waste around the areas surrounding the pond, together with an increase in the number of containers for the surrounding residential areas and buildings, and the installation of cameras to monitor the dumping of rubble on vacant plots.

The civil and political rights axis

1. The Centre carried out approximately (135) announced visits to correction and rehabilitation centres, during which it conducted interviews with more than (152) inmates for verification purposes on the basis of complaints received by the Centre.

2. The Centre carried out (9) unannounced visits to correction and rehabilitation centres and to places of primary detention.

The complaints axis

1. The Centre received and followed up (816) complaints during the year 2025.
2. The Centre received (181) complaints through the hotline operating 24/7.

Second: Specialised monitoring reports and the preparation of working papers

- The shadow report to the national report under the Convention on the Elimination of All Forms of Discrimination against Women.
- The preparation of the monitoring report on the situation of older persons in residential care homes.
- An analysis of the legislation governing the reduction of child labour.
- The protection of the groups most in need of protection from trafficking in persons in accordance with the Constitution, international conventions and national legislation.
- The right of persons with disabilities to access schools and universities in accordance with the Constitution, international standards and national legislation.
- The preparation of the detailed list of issues relating to the monitoring of homes for older persons.
- The preparation of the detailed list of issues relating to the monitoring of reasonable accommodation for persons with disabilities.
- A research paper on the protection of women from sexual harassment in the working environment.
- The preparation of an executive plan for the commitments of the Global Disability Summit.

Third: Integrating human rights concepts into school curricula

- School curricula were monitored in 2024.
- Further to the monitoring of the Juvenile Education and Rehabilitation Home in Madaba, the Ministry of Social Development was addressed by letter No. (Ḥ’/18/570) dated 23/7/2025 concerning coordination with the Curricula Administration for the inclusion of concepts relating to terrorism in school curricula.

- The Ministry of Education was addressed by letter No. (Ḥ'/18/206) dated 13/3/2025 following the monitoring of the incident of the burning of the child al-Humaidi; the letter of the Centre included the need for the Ministry to coordinate with the Curricula Administration for the inclusion of the Juveniles Law and the concept of criminal responsibility in the curricula.

Fourth: Discussion sessions and conferences

- A conference on the protection and promotion of human rights in cyberspace.
- A specialised discussion session on "the state of health and the environment" in the Governorate of Aqaba.
- A specialised discussion session on the occasion of "World No Tobacco Day".
- A discussion circle on the participation of women in professional associations, in Amman.
- A discussion circle on the rights of women and children between reality and aspiration, in the Governorate of Aqaba.
- A discussion circle on the rights of persons with disabilities and older persons between reality and aspiration, in the Governorate of Aqaba.
- A discussion circle on child labour between reality and aspiration, in Petra.
- A discussion circle on stray dogs and their impact upon human rights, in the Capital, Amman.
- The national dialogue meeting on the protection and promotion of human rights in the light of technology and artificial intelligence, in the Capital, Amman.
- An awareness session for the staff of the National Centre on the Anti-Trafficking in Persons Law and the role of the Anti-Trafficking in Persons Unit, delivered by the Public Security Directorate.
- A discussion session on the findings and recommendations of the Centre concerning the monitoring of the elections of the Twentieth House of Representatives, in the Governorate of Aqaba.

Fifth: The fifth axis — the issuance of statements

- A statement on the occasion of International Women's Day.
- A statement on the occasion of the World Day against Child Labour.
- A statement on the occasion of World Elder Abuse Awareness Day.

- A statement on the occasion of the World Day against Trafficking in Persons.
- A statement on the occasion of the International Day of Sign Languages.
- A statement on the occasion of the International Day of the Girl Child.
- A statement on the occasion of the International Day of Rural Women.
- A statement on the occasion of World Children's Day.
- A statement on the occasion of the International Day for the Elimination of Violence against Women.
- A statement on the occasion of the International Day of Persons with Disabilities.
- A statement on the occasion of World Environment Day.
- A statement on the occasion of World No Tobacco Day.
- A statement on the occasion of International Workers' Day.
- A statement issued by the Centre on the occasion of World Health Day.
- A statement on taxes on electronic cigarettes.
- A statement on the occasion of Jordanian Flag Day.
- A statement on the occasion of the foiling of terrorist plots.
- A statement on the occasion of Land Day.
- A statement on the occasion of World Press Freedom Day.
- A statement on the occasion of the International Day of Families.
- A statement on the occasion of the seventy-ninth Independence Day of the Hashemite Kingdom of Jordan.
- A statement on the occasion of the International Day of Innocent Children Victims of Aggression.
- A statement on the occasion of World Refugee Day.
- A statement on the International Day in Support of Victims of Torture.
- A statement on the International Day against Drug Abuse and Illicit Trafficking.
- A statement on the occasion of the International Day for Universal Access to Information.
- A statement on the occasion of the International Day of Older Persons.

- A statement on the occasion of the circular of the Prime Minister concerning the study and follow-up of the recommendations contained in the annual report of the Centre.
- A statement on the occasion of the International Day of the Girl Child.
- A statement on terrorism and extremism.
- A statement on the occasion of Human Rights Day.

Seventh: Annual, specialised and monitoring reports, and reports submitted to the treaty bodies

- The preparation of the draft shadow report to the national report under the Convention on the Elimination of All Forms of Discrimination against Women.
- The preparation of the third monitoring report on the situation of older persons in residential care homes.
- An analysis of the legislation governing the reduction of child labour.
- The protection of the groups most in need of protection from trafficking in persons in accordance with the Constitution, international conventions and national legislation.
- The right of persons with disabilities to access schools and universities in accordance with the Constitution, international standards and national legislation.

Eighth: The national and international participation axis

- Participation, via Zoom, in a seminar on the protection of groups at risk: challenges and strategies for national human rights institutions, organised by the General Secretariat of the Arab Network of National Human Rights Institutions; a working paper was presented on the protection of the groups most in need of protection in places of detention.
- Participation, via Zoom, in a seminar on "reproductive health and the role of national human rights institutions", organised by the Arab Human Rights Network; a working paper was presented on the role of the National Centre for Human Rights in the protection and promotion of the right to reproductive health.
- Participation, in the Capital Amman, in a regional workshop on the regional review of the Beijing Declaration and Platform for Action, organised by the Danish Institute for Human Rights.

- Participation in a workshop on the situation and working conditions of non-Jordanian workers in Jordan and the practices that limit the sponsorship (kafala) system, organised by the Ministry of Justice.
- Participation in a workshop on Security Council resolution 1325, organised by the Jordanian National Commission for Women.
- Participation in a workshop on gender equality policies and outcomes in Jordan, organised by the Jordanian National Commission for Women.
- Participation in a workshop on the provision of legal support for protection from domestic violence, organised by the Ministry of Justice, with the presentation of a working paper on the legal protection of victims of domestic violence.
- Participation in a discussion circle on the rights of persons with disabilities at work, organised by the University of Science and Technology, with the presentation of a paper on the rights of persons with disabilities at work from a legal perspective.
- Participation in a workshop on the review of national legislation and its harmonisation with international conventions, organised by the Ministry of Justice.
- Participation in a discussion circle on gender-based discrimination in the cases of women sentenced to death in Jordan, organised by the Adaleh Centre.
- Participation in a discussion circle on "the policies and strategies of donor entities following the aggression on Gaza", organised by the Jordanian Women's Union.
- Participation in a discussion circle on the rights of persons with disabilities at work, organised by the Bashaer al-Nour Charitable Association in the Governorate of Madaba, with the presentation of a working paper on the role of the National Centre in the protection and promotion of the right of persons with disabilities to work.

Ninth: Membership of committees

- The Technical Committee for the Prevention of Trafficking in Persons — Ministry of Justice.
- The Equal Opportunities Committee — Higher Council for the Rights of Persons with Disabilities.
- The Committee for Determining the Financial Allowance for Alternatives to Residential Care.
- The Media Complaints Committee.

- The Steering Committee and the Technical Committee for Criminal Justice.
- The Higher Steering Committee and the Technical Committee for Juvenile Justice.
- The National Team for Protection from Domestic Violence.
- The National Committee for Digital Safety.
- The Committee for the Harmonisation of National Legislation with International Human Rights Conventions.
- The Committee for the Enforcement of the Jordanian Child Rights Law.
- Member of the National Team for the Right of Access to Information.
- The team on progress in the implementation of Goal (16) of the Sustainable Development Goals.
- Membership of the committees concerned with progress in the implementation of the Sustainable Development Goals (health, education, gender equality).
- Member of the group of experts preparing the Sixth National Action Plan under the Open Government Partnership initiative.
- The Advisory Committee on Sexual and Reproductive Health.

Second: The Promotion Commission 2025

The Promotion Commission comprises three directorates, namely: the Directorate of Awareness and Training; the Directorate of Studies and Documentation; and the Directorate of Legislation; in addition to the Projects Unit.

First: Awareness and training

1. Training courses and the impact achieved therefrom

- **Number of courses:** 51 training and awareness activities carried out by the Centre during 2025.
- **Principal themes:** human rights in national and international legislation; the prohibition of torture; fair trial standards; human rights in the working environment; the rights of women and children; and the international human rights mechanisms, including the Universal Periodic Review.
- **Impact achieved:** the evaluations of participants showed positive engagement, together with recommendations to broaden the scope of the courses, to integrate human rights into educational curricula, and to accredit certain courses for the purposes of promotion in employment, which reflects an elevation of the level of awareness and of the capacities of the target groups.

2. Awareness lectures, target groups and general impact

- **Number of lectures:** 51 lectures.
- **Target groups:**
  - Teachers: 307 participants.
  - Employees of ministries and official institutions: 185 participants.
  - Civil society organisations: 174 participants.
  - School pupils: 500 participants.
  - Law enforcement agencies: 400 participants.
  - Government coordination teams: 60 participants.

General impact: the lectures contributed to strengthening general awareness of human rights principles, to increasing the participants' knowledge of rights and duties, and to consolidating a culture of respect for human rights within State institutions, civil society and schools.

3. Discussion circles

- **Number of discussion circles:** 6 discussion circles.
- **Target groups:** identical to the groups targeted by the training courses and lectures, with particular focus upon groups of teachers, employees of official institutions and civil society organisations.
- **Impact:** the discussion circles strengthened the capacity of participants to exchange experience, to discuss the practical challenges of applying human rights, and to submit practical recommendations for raising the level of institutional performance in the protection of rights.

The general impact of the activities of the Directorate of Awareness and Training for 2025

1. Raising the level of awareness and knowledge of human rights

- All the activities contributed to strengthening the participants' understanding of fundamental rights, whether at the level of individuals or of institutions.
- The participants' knowledge of national legislation and of the international conventions relating to human rights increased.

2. Strengthening institutional and individual capacities

- Enabling teachers, employees of official institutions, law enforcement agencies and civil society organisations to apply human rights in practice.
- Certain courses were accredited for the purposes of promotion in employment, which reflects a direct impact upon the development of professional performance.

3. Developing the tools of monitoring, follow-up and report preparation

- The activities specialising in monitoring and report preparation contributed to raising the competence of institutions in following up the implementation of human rights at the national and international levels.

4. Consolidating a culture of respect for human rights in society

- The awareness lectures and discussion circles strengthened the exchange of experience among participants and addressed practical challenges, which helped to disseminate human rights concepts among the widest possible segment of society.

5. Encouraging community participation and constructive engagement

– The discussion circles assisted in the sharing of ideas and good practices and in the submission of practical recommendations for the application of human rights, which strengthens the role of civil society and of official institutions in the protection of rights.

The activities of the Directorate of Awareness and Training had a positive effect upon raising human rights awareness, developing institutional capacities, disseminating a culture of human rights, and improving individual and institutional performance in the fields of education, work and civil society.

Second: Legislation

The preparation of (8) legal opinions addressing the position of the Centre on draft laws, regulations and instructions, the most prominent of which are:

– the draft Penal Code of 2025;

– the Sharia Execution Law;

– the Local Administration Law No. (22) of 2021;

– the Aftercare Regulation of 2025;

– the Law of the Integrity and Anti-Corruption Commission;

– the Regulation on the Practice of the Beauty Profession of 2025;

– the Buildings Tax Law of 2025;

– the Regulation on Good Regulation and Impact Assessment of Legislation and Policies of 2025;

– human rights concepts contained in an inquiry from the Ministry of Foreign Affairs.

The preparation of two studies on:

– the Crime Prevention Law No. 7 of 1954;

– the effect of the amendments to the Execution Law upon the imprisonment of debtors and upon human rights guarantees.

Legal awareness

– (7) awareness sessions were held in higher education institutions under the title: "Students and party life in Jordan: towards effective youth participation", with a view to raising the level of awareness among students of the legal guarantees afforded by the Political Parties

Law No. (7) of 2022 and the Regulation on the Practice of Party Activities within Higher Education Institutions No. (68) of 2022.

Third: Studies and documentation

1. The preparation of a specialised study entitled "The extent of the awareness of teachers and students in the schools of the Ministry of Education of human rights concepts and the means of developing it from the perspective of educational experts", which aims to measure the level of human rights awareness in the educational environment, to analyse the existing gaps, and to propose practical mechanisms for strengthening the integration of human rights concepts into the educational process.
2. The preparation of an electronic newsletter documenting the most prominent activities of the National Centre for Human Rights and highlighting its work and efforts in various fields, in a manner that strengthens transparency and contributes to conveying information to the public and to the entities concerned.
3. The preparation of an analytical policy paper entitled "Developing the mechanisms of implementation of and follow-up to the recommendations of the National Centre for Human Rights", which aims to strengthen the effectiveness, standing and role of the National Centre and to ensure that the recommendations issued in its annual reports are translated into tangible results on the ground, through the adoption of transparent mechanisms for their implementation, the follow-up of performance and the evaluation of results, and which is intended to contribute to raising the level of the protection and promotion of human rights in a manner consistent with national legislation, the international obligations of the Kingdom, and universal human rights standards.

National and international participation

1. Participation in the training course on the analysis of budgets relating to economic, social and cultural rights, held in Cairo on 1/12/2025 and organised by the Office of the High Commissioner for Human Rights and the Arab Human Rights Network.
2. Participation in the Fifth Social Dialogue held at the General Federation of Trade Unions on 27/10/2025 to discuss the subject of "Women in leadership positions: towards a fair and equitable agenda for women".
3. Participation in the closing conference of the campaign to confront electronic violence, organised by the Lutheran World Federation in Amman on 8/12/2025.

4. Participation in the Forum on the Future of Education in Jordan for a New Social Contract, organised by the National Centre in cooperation and partnership with the Arab Network of National Human Rights Institutions and the Ministry of Education on 14 May 2025.
5. Participation in the "Anbatawi" Workshop No. (35) on the right to development and human rights, Arab Institute for Human Rights — Tunis.

Directorate of International Relations and Communication

First: Strategic planning and institutional governance

- **The Strategic Plan 2026–2030:** following up the file of the preparation of the Strategic Plan with the specialised expert, and discussing the matrix of activities for each commission and department and adopting it in final form.
- **The executive plan:** the preparation of the executive plan of the Directorate of International Relations and Communication for 2025.
- **Developing digital communication:** following up the development of the website of the Centre in cooperation with the Danish Institute and the specialised company, so as to ensure an advanced website meeting modern needs.

Second: Strengthening partnerships and international and regional cooperation

During 2025 the Centre succeeded in consolidating its presence in the major human rights forums:

- **The Global Alliance of National Human Rights Institutions (GANHRI):** effective representation at the meetings of the Bureau and at the annual meetings of the Alliance (Geneva, Georgia), and the preparation of technical reports on those participations.
- **The Arab Network of National Human Rights Institutions:** participation in the meetings of the General Assembly (25th session) and in the regional dialogue forum on the future of education, and the periodic supply of the Network's magazine with the achievements of the Centre.
- **The Asia Pacific Forum (APF):** contributing to attendance at the meetings of the Forum, the presentation of specialised working papers, and participation in the programmes relating to the "accreditation" process for national institutions.
- **Meetings and gatherings:** holding a series of meetings with (the European Union, the United States Agency for International Development (USAID), the Spanish Agency (AECID), the

Chinese Embassy and the German Embassy) to examine avenues of cooperation and partnership for the protection and promotion of human rights in Jordan.

- **External participations of the Centre:** following up the external participations of the Chair and members of the Board of Trustees, the Commissioner General and the staff of the General Secretariat (conferences, seminars and training courses), which have contributed to strengthening the international and regional presence of the Centre and to consolidating its standing as an effective national institution within the human rights framework.

Third: Mobilising knowledge resources and building capacities

The Directorate contributed to the transfer of human rights knowledge and to building the capacities of national staff:

- **Training and education:** participation as lecturer and trainer in courses targeting (the government coordination team; law enforcement agencies, on fair trial guarantees; and teachers of the Ministry of Education in the various governorates).
- **Studies and reports:** membership of the team preparing the study on the extent of the awareness of teachers and students of human rights concepts, and following up the results of the studies of the Danish Institute on Jordanian youth and on the mapping of the institutional framework.
- **Internal activities and events and the reception of delegations:** organising and managing the logistical arrangements for activities, workshops, discussion circles, and any bilateral meetings and consultative visits.
- **Study visits:** receiving delegations from (the Jordanian Judicial Institute, Amman Arab University, Al-Ahliyya Amman University, and students of the European Master's programme) in order to familiarise them with the role and mechanisms of the Centre.
- **Participation in internal committees:** effective contribution to membership of: the Human Resources Committee; the Procurement Committee; the Committee on Funding and Strengthening External Relations; the Annual Report Committee; and the Social Committee.

Other achievements

Adoption of the Strategic Plan 2026–2030

The Strategic Plan of the National Centre for Human Rights (2026–2030) aims to strengthen the role of the Centre in the protection and promotion of human rights in Jordan in a manner consistent with international standards and with the conventions ratified by Jordan, and in a manner that

contributes to the achievement of the Sustainable Development Goals from a human rights perspective, pursuant to the Law of the Centre No. (51) of 2006 and the amendments thereto.

Within this framework, the executive plan of the Centre for 2026 has been prepared in the light of the Strategic Plan, so as to ensure the alignment of executive programmes and activities with the adopted strategic goals and priorities, and the translation of strategic orientations into practical measures capable of implementation and measurement.

The methodology and scope of the preparation of the Plan

The preparation of the Plan was based upon a participatory, evidence-based methodology, implemented through the following principal phases:

Phase One: Analysis and initial assessment

- Collecting data from the annual reports of the Centre, legal documents and previous recommendations.
- Analysing the national context by reviewing the human rights situation in Jordan on the basis of national and international sources.
- Conducting field consultations through workshops with stakeholders.
- Forming a technical group from the General Secretariat to work alongside the national expert.
- A SWOT analysis to assess strengths, weaknesses, opportunities and challenges.

Phase Two: Formulating the vision and the strategic goals

- Reviewing the vision, mission and core values of the Centre.
- Identifying strategic priorities on the basis of the results of the analysis.
- Broad consultation with stakeholders so as to ensure inclusiveness.
- Holding participatory workshops with the Board of Trustees, the General Secretariat and the principal partners, so as to ensure consensus on the proposed goals.

Phase Three: Developing the matrix of programmes and activities

- Translating the strategic goals into specific, measurable executive programmes and activities.